

Steps to Open Your *my* Social Security account

1

Visit www.ssa.gov
Click on *my* Social Security
Create a new account



2

Create a new account

Please tell us what you want to do

3

Click on LOGIN.GOV logo
or link to get started

Create your new account using Login.gov

The public's one account for government.

<https://secure.ssa.gov/RIL/SicaView.action>

SSA is using Login.gov to allow you to sign in to your account safely and securely.

Email address

Show password

Password

Click on Create an account

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Enter your email and set language. Check box. Submit.

Create your account

Enter your email address

mark@qiasolutions.com

Select your email language preference

Login.gov allows you to receive your email communication in English, Spanish or French.

English (default)

Español


Français

Check this box to accept the Login.gov [Rules of Use](#)

Submit

Check your email

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 **Check your email**

We sent an email to **mark@qiasolutions.com** with a link to confirm your email address. Follow the link to continue creating your account.

Didn't receive an email? [Resend](#)

Or, [use a different email address](#)

You can close this window if you're done.

 LOGIN.GOV

Confirm your email


Thanks for submitting your email address. Please click the link below or copy and paste the entire link into your browser. This link will expire in 24 hours.

Confirm email address

https://secure.login.gov/sign_up/confirm?_request_id=6871c18c-7934-43c2-8253-aa862911f962&confirmation_token=iHrTjs7my-UdS9n-4WaR

Confirm your email

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 You have confirmed your email address

Create a strong password

It must be at least 12 characters long and not be a commonly used password. That's it!

Password Show password

.....

Progress bar: 4 segments, 3 are green, 1 is grey.

Password strength: **Great!**

Continue

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Create your password

Note: Record and save your password in a secure location.

Authentication method setup

Add a second layer of security so only you can sign in to your account.

Keep this information safe. You will be locked out and have to create a new account if you lose your authentication method.

Select an option to secure your account:

Security key

Use a security key that you have. It's a physical device that you plug in or that is built in to your computer or phone (it often looks like a USB flash drive). Recommended because it is more phishing resistant.

MORE SECURE

Government employee ID

Insert your government or military PIV or CAC card and enter your PIN.

MORE SECURE

Authentication application

Get codes from an app on your phone, computer, or tablet. Recommended because it is harder to intercept than texts or phone calls.

SECURE

Phone

Get security codes by text message (SMS) or phone call. Please do not use web-based (VOIP) phone services.

LESS SECURE

Backup codes

We'll give you 10 codes. You can use backup codes as your only authentication method, but it is the least recommended method since notes can get lost. Keep them in a safe place.

LEAST SECURE

Continue

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Select phone as your authentication preference

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Select Text Message option

Enter your security code

We sent a security code to +1 561-302-0341. This code will expire in 10 minutes.

One-time security code

Submit

Get another code

Remember this browser

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Enter Code sent to your phone

Send your security code via text message (SMS) or phone call

We'll send you a security code each time you sign in.

Message and data rates may apply. Please do not use web-based (VOIP) phone services.

Phone number

example: (201) 555-0123

How should we send you a code?

You can change this selection the next time you sign in. If you entered a landline, please select "Phone call" below.

Text message (SMS)

Phone call

[Mobile terms of service](#)

Send code



You are now signing in for the first time

We'll share this information with SSA:

✓ **Email address**
mark@qiasolutions.com

✓ **Updated on**
Not yet verified

SSA will only use this information to connect to your account

Agree and continue

Enter email. Agree and continue

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Check Agree. Click Next.

Terms of Service

You must be able to verify some information about yourself and:

- Have a valid email address.
- Have a Social Security number.
- Have a U.S. mailing address, and
- Be at least 18 years of age.

You may only create an account using your own personal information. Do not create an account using another person's information or identity, even if you have that person's written permission or are that person's representative payee or appointed representative.

For example, you cannot create an account for another person:

- With whom you have a business relationship.
- For whom you are a representative payee, or
- For whom you are an appointed representative.

You may obtain assistance with creating your account from someone you trust. However, by sharing your personal information with the person assisting you, you accept the risk that the person assisting you may misuse your personal information. A third party, including a representative payee or an appointed representative, may not create an account on your behalf, but you may ask your representative payee or appointed representative to assist you to create your account if you trust the individual.

In order to protect your privacy and prevent fraud, do not share your username and password.

What will we do with your information?

We use the information you give us to verify your identity against our records. We also use an external Identity Services Provider to verify your information against their records. We do not share your Social Security number with them, and they keep your information only for the period of time permitted by federal laws, regulations, or guidelines.

When you make a verification request to establish your account, our Identity Services Provider may use information from your credit report to help verify your identity. As a result, you may see a "soft" inquiry entry on your credit report with the Identity Services Provider, indicating that the Social Security Administration made an inquiry at your request and the date of that request. Soft inquiries do not affect your credit score, and you do not incur any charges related to them. Soft inquiries are displayed in the version of the credit report provided to a consumer and are not reported to lenders. Soft inquiries will not appear on your credit report from other providers. Soft inquiries are generally removed from your credit report after 12 months. Once you have registered for an online account, you will not generate additional soft inquiries by logging in to access our services.

What happens if you provide false information or misuse this service?

You may be subject to criminal or civil penalties, or both, if you provide false or misleading statements to sign in or create an account or engage in unauthorized use of this service.

Who is responsible if the device you are using is not adequately safeguarded?

You accept that the responsibility to properly protect any information provided to you by Social Security is yours and that you are the responsible party should any information on or from your computer or other device be improperly disclosed. You agree that Social Security is not responsible for the improper disclosure of any information that Social Security has provided to you, whether due to your own negligence or the wrongful acts of others.

Social Security is Going "Green"

When you create a my Social Security account, you will no longer receive a paper Social Security Statement in the mail. You will, however, receive an email reminder — which contains no personal information — approximately three months before your birthday, to remind you to review your Statement online.

If you need a Statement by mail, please follow these instructions.

With your my Social Security account, you can immediately view, download, or print your Statement. Your online Statement contains the most up-to-date information in our records about your earnings and benefit.

I agree to the Terms of Service.

Next Exit

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BEGIN ENROLLMENT IN MY SOCIAL SECURITY ACCOUNT



Next, we need to verify your identity to give you access to online services.

Please tell us who you are

Your Name

As shown on your Social Security card.

First M.I. Last Suffix

Social Security Number (SSN)

Example: 000-00-0000

Date of Birth

Month Day Year

Home Address

We cannot accept a business address unless it is also the place where you live. The information you provide here will not update any information we have on file.

Street Address Apartment, Suite, Building, Etc.

City/Town State/Territory ZIP Code

Phone Number [Tell me more.](#)

10-digit Number

Next Exit